

## **Privacy Notice**

**[www.wallbidagents.gr](http://www.wallbidagents.gr)**

### **What data do we collect?**

- Information through the use of cookies: for more information please read our Cookies Policy .
- When you contact us via [info@wallbidagents.gr](mailto:info@wallbidagents.gr): name, email address, any information you include in your message
- When you submit a complaint, we collect the data described in the [Complaints Management Policy](#).

### **Who is the Data Controller for my data?**

- The Data Controller for your personal data is WALLBID Single Member Société Anonyme, ("Company"), with address 27B Chaimanta str., Chalandri 15234.

### **For what purposes is my data used?**

- To keep our website secure.
- To contact you after your message.
- To deal with requests/complaints that you communicate to us, based on our legitimate interests and our legal obligation.

### **Who do you share my data with?**

- With Microsoft, so that we can contact you by email.
- With MS Azure, which provides hosting services for the website.
- With Zendesk, which provides record keeping services for requests.

The above companies act as data processors for your data and are bound by strict confidentiality clauses as well as on the processing of your data.

- We may even share your data relating to your insurance policy with the relevant insurance provider in order to deal with your request/complaint.

### **Where is my data stored and for how long is it kept?**

- Your data is stored in the European Union, so it is always protected by European legislation.
- We keep your data about messages you send us until you ask us to delete them.
- We retain your data about requests/complaints you send us until the request is resolved, unless it needs to be retained for a longer period of time or for a legal reason or to comply with a legal obligation.
- For the data we collect through the use of cookies, please check our Cookies Policy.

### **What rights do I have?**

- Ask us to provide you with a copy of the data we keep about you.
- Ask us to correct something if it is wrong.
- Ask us to delete your data.
- Ask us to stop processing or restrict its processing.
- Ask us to send them to another company or organisation by reasonable means.

### **How can I exercise my rights?**

Send an email to the Company's Data Protection Officer at [dpo@wallbid.io](mailto:dpo@wallbid.io) .

We will respond to you within 30 days of receiving your request.

If you feel that your personal data protection has been violated in any way, you can file a complaint with the Hellenic Data Protection Authority ([www.dpa.gr](http://www.dpa.gr) ).